



Second-Life Warranties.

Reduce Waste. Extend Life. Increase Value.

Second-Life Warranties.

Our Second-Life Warranties let you adopt the latest technologies, while meeting Scope 3 emission goals.

Aligning sustainability with smart business

Embracing the latest technologies is business-critical for many organisations, helping to boost productivity and attract high-quality stakeholders to strengthen competitive advantage. Yet responsible businesses also wish to be sustainable, a desire which is mandated through European directives and Scope 3 emissions goals. Every purchase comes with implications for sustainability.

Global e-waste exceeded 62 million tons in 2022. European regulations such as CSRD¹ and CSDDD² drive accountability for environmental impact, and we must all act now to comply, and to safeguard our future.

Sharp Second-Life Warranties create value across the entire lifecycle, enabling sustainable procurement for end users, higher residual value for leasing partners and trusted refurbished solutions for second-life buyers.

¹ Corporate Sustainability Reporting Directive

² Corporate Sustainability Due Diligence Directive

Reducing waste and increasing value

Sharp products are built to last. Giving exceptional reliability and extended lifecycles, our products are already sustainable. Now, through our Second-Life Warranty extensions, we are driving the circular economy by enabling partners to refurbish and resell our Large Format Displays with manufacturer-backed confidence.

This unique offering validates our reputation as a quality manufacturer. We believe in the quality of our products. Extending the lifecycle is key to achieving sustainability goals and our manufacturer-certified refurbished displays not only reduce waste, but they also cut costs and unlock new value.

Our Second-Life Warranty program is valid for all Sharp MultiSync® Large Format Displays, inclusive of interactive models, but excluding the MultiSync® E Series.

[▶ MORE about Corporate Sustainability Reporting](#)

[▶ MORE about Corporate Sustainability Due Diligence](#)



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How does it work?

The end user leases new displays in line with their standard refresh program. At the end of the standard warranty period, typically 3 years, the displays are returned, refurbished, classified, certified and resold, with a manufacturer-backed warranty.

This approach provides high-quality, cost-effective solutions that minimise waste and actively contribute to sustainability objectives.



Who is the Lessee?

Owners of large estates, most likely large corporate or government organisations but also higher education, where use of the latest technology is important to them.

Advantages for the End User, the Lessee:

- Ensure responsible lifecycle management without operational complexity
- Support Scope 3 emission reduction and reporting requirements
- Transition seamlessly to new technologies at end of lease
- Maintain high availability with reliable, proven products
- Align procurement with circular economy principles

Who is the Lessor?

Traditional leasing companies, but also an opportunity for system integrators to enhance their value proposition by offering an additional service.

Advantages for the Leasing companies:

- Increase residual value through manufacturer-backed second-life warranties
- Reduce resale risk with certified product grading and defined condition categories
- Enable structured and scalable secondary market channels
- Lower refurbishment uncertainty with vendor-supported processes
- Strengthen competitiveness with differentiated, sustainability-aligned offerings

Who is the Second-Life Buyer?

Government institutions, schools, or other entities needing reliable AV equipment while reducing Scope 3 emissions and carbon footprint.

Advantages for the Second-Life Buyer:

- Access reliable, high-quality displays at reduced cost
- Benefit from manufacturer-backed warranty on refurbished products
- Purchase with confidence through transparent grading and condition standards
- Reduce environmental impact by extending product lifecycle
- Deploy proven technology with predictable performance

The Leasing Lifecycle.

The leasing company liaises with Sharp to gain a Second-Life Warranty, achieving manufacturer-backed value for a second sale.

- 1. Product Replacement:** Leasing company replaces and returns end-of-lease products for evaluation.
- 2. Inspection & Categorisation:** Assess product condition and functionality for next steps.
- 3. Review & Certification:** Restore, test, and certify products with a Second-Life Warranty (Eco Prime, Eco Select, or Eco Value+).
- 4. Marketing & Resale:** Promote and sell refurbished products with clear warranty terms (3 years, 2 years, or 1 year, or up to 35,000 hours usage).
- 5. Sustainability Reporting:** Track and report environmental benefits, including reduced e-waste.



Second-Life Warranty Certification.

Once the products are returned for evaluation, they undergo a thorough assessment based on their physical condition, operational usage, and age. These criteria collectively determine the appropriate certification level under the Second-Life Warranty program, ensuring transparency and quality assurance for the next user.



To find out more about Second-Life Warranties, please contact us at secondlife.sndse@sharp.eu



Eco Prime

Age: Up to 45 months

Operating Hours: Less than 10,000 hours with minimal 24/7 usage

Warranty: Additional 3 years or up to 35,000 hours of coverage

Condition: Like-new appearance and top technical performance



Eco Select

Age: 46 to 54 months

Operating Hours: Up to 20,000 hours with limited 24/7 usage

Warranty: Additional 2 years or up to 35,000 hours of coverage

Condition: Great functionality with minor cosmetic wear



Eco Value+

Age: 55 to 60 months

Operating Hours: Over 20,000 hours

Warranty: Additional 1 year or up to 35,000 hours of coverage

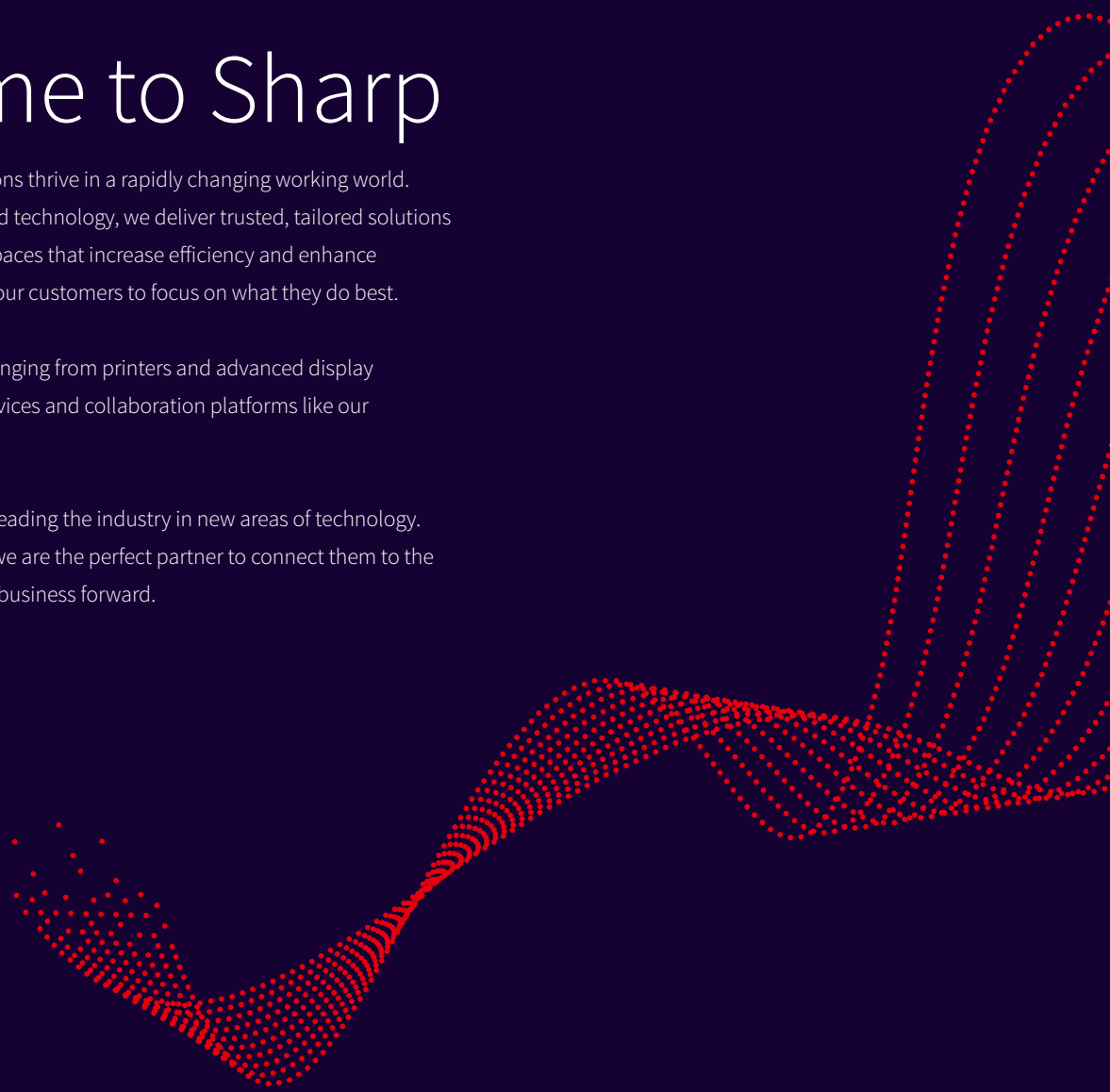
Condition: Good technical performance with visible signs of use

Welcome to Sharp

Sharp Europe helps organisations thrive in a rapidly changing working world. Through connecting people and technology, we deliver trusted, tailored solutions for the workplace and public spaces that increase efficiency and enhance performance, while freeing up our customers to focus on what they do best.

Sharp Europe has a portfolio ranging from printers and advanced display technologies, through to IT Services and collaboration platforms like our Synappx Services.

Sharp Europe is investing and leading the industry in new areas of technology. As our customers' needs shift, we are the perfect partner to connect them to the technology that will drive their business forward.



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